

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	9943612
<b>Application Number:</b>	10076362
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	1508
<b>Title of Invention:</b>	Method and system for managing service requests across multiple systems
<b>First Named Inventor/Applicant Name:</b>	Alexander Druyan
<b>Customer Number:</b>	30449
<b>Filer:</b>	Jack P. Friedman/Kimberly Dwileski
<b>Filer Authorized By:</b>	Jack P. Friedman
<b>Attorney Docket Number:</b>	AUS920011019US1
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<b>Filing Date:</b>	14-FEB-2002
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$540
RAM confirmation Number	5740
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**File Listing:**

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Appeal Brief Filed	AUS920011019US1- APPEALBRIEF.pdf	118091	no	45
			e2955cd2bf1e0f94b432cf1c29941210b129c20		

**Warnings:****Information:**

2	Fee Worksheet (PTO-875)	fee-info.pdf	30164	no	2
			386cd43547783d46cca80ee103ae105cc2b1c40671		

**Warnings:****Information:**

<b>Total Files Size (in bytes):</b>	148255
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

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